



ALL INDIA UCO BANK PENSIONERS' FEDERATION

Affiliated to All India Bank Pensioners' & Retirees' Confederation and All India UCO Bank Officers' Federation
4, N S Road, Chartered Bank Building (1st Floor), Room No. 172, Kolkata-700001
Mobile no. 9830841788, Phone no. 033-40005572 e-mail Id -s.sarkar7039@yahoo.com

Ref.No.AIUCBPF/61/2023-26

Dated 27th September, 2025.

The Chief General Manager,
UCO Bank,
Head Office,
Personnel Services Department,
10 B.T.M.Sarani,
Kolkata-700 001.

Sub: Renewal of IBA Group Medical Insurance Policy for Retired Employees for the Period from 1.11.2025 to 31.10.2026.

Sir,

With reference to above, we like to bring before your kind notice that the Bank Circular on renewal of IBA Mediclaim Policy 2025-26 for Retired Bank Employees and Officers has been issued on 20th September, 2025 bearing No. CHO/PMG/24/2025-26 and LIVE ONLINE APPLICATION has started from yesterday 26.9.2025 night.

In regard to ONLINE MEDICLAIM APPLICATION, we like to bring before you some issues which require your immediate attention for redressal:

1. The online Window is running very slow with various problems which require instant rectifications.
2. As per above Circular, the premium shall be recovered starting from 13th October, 2025 to 15th October, 2025 onwards in batches. In last year for 2024-25 Mediclaim Policy, Bank Circular was issued on 4.10.2024 and time was given up to 27.10.2024 for payment of Insurance Premium. The instructions of the Circular for debit of accounts from 13th to 15th October, 2025 has disheartened all the Bank Retirees across the country. Moreover, you will agree from 16th to 31st October, 2025, there are number of Festivals in the Country like Kalipuja, Deepawali, Dhanteras, Chhath Puja etc., where our former Bankmen and their family members participate.

In view of the facts stated above, we request you to please look into the matter and kindly arrange to take proper steps as under:

1. **The Online Window for Mediclaim application should be properly supported by our DIT so that Window becomes problem-free.**
2. **The Online Window should remain open up to 28th October, 2025. The premium should be recovered starting from 29th October, 2025 to 31st October, 2025.**

We trust, your positive action will satisfy thousands of Bank Retirees in the country.

With this request,

Thanking you,

Sincerely,

For All India UCO Bank Pensioners' Federation
Subrata Sarkar
General Secretary



(Subrata Sarkar)
General Secretary Place: Kolkata