



## ALL INDIA UCO BANK PENSIONERS' FEDERATION

Affiliated to All India Bank Pensioners' & Retirees' Confederation [AIBPARC]  
**4, N S Road, Chartered Bank Building (1<sup>st</sup> Floor), Room No. 172, Kolkata-700001**  
Mobile no.9830841788, e-mail Id -s.sarkar7039@yahoo.com

Ref.No.AIUCBPF/13/2023-26

Dated 03.01.2024

Shri Manish Kumar,  
General Manager,  
Head Office,  
Personnel Services Department,  
10 B.T.M. Sarani,  
Kolkata-700 001.

Sir,

Sub: Generation of defective E Mediclaim Cards/ defective hard copy Mediclaim Cards for IBA Group Mediclaim Policy 2023-24 for Bank Retirees.

With reference to above, we like to bring before your kind notice that large number of defective Mediclaim Cards have been issued this time by concerned TPA to many Bank Retirees.

The defects in such Mediclaim Cards are as under:

1. Incorrect Name of Insured Person.
2. Incorrect Title of Insured Person.
3. Short Name mentioned on the Mediclaim Cards instead of full Name.
4. Incorrect name of spouse.
5. Incorrect title of spouse.

This is also to be mentioned here that a good number of Bank Retirees who have renewed the captioned Policy for 2023-24, have not yet received hard copy Mediclaim Cards from concerned TPA.

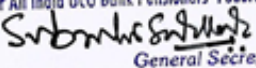
We have got this information that the Bank Retirees who have received incorrect/defective Mediclaim Cards, have already sent mail to our Head Office, Mediclaim Department, Salt Lake, Kolkata for necessary correction of their Mediclaim Cards. They have also sent scanned copies/hard copies of their Bank's Identity Cards and/or Aadhaar Cards in support of their application. But in most of the cases, correction has not yet been done and corrected Mediclaim Cards have not been sent to concerned Bank Retirees across the country.

In view of the facts stated above, we would request you to please give necessary direction to the concerned department of Head Office to see that corrected Mediclaim Cards are sent by concerned TPA to all concerned Bank Retirees without any loss of time.

We hope, you will initiate necessary steps in the matter.

Thanking you,

Yours faithfully,

For All India UCO Bank Pensioners' Federation  
  
General Secretary



(Subrata Sarkar)

**General Secretary**

Place: Kolkata.

Whats app No. 9830841788

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